



MANSION HOUSE LLANSTEFFAN
RESTAURANT WITH ROOMS

*** * COVID-19 INFORMTION * ***

*** * LAST UPDATED 19TH OCTOBER 2020 * ***

During these unusual times we have adjusted the way we do things to limit the risk to our guests & to our team, we'd like to explain a few of the things that are different to reassure you during your stay:

- We are only accepting advance bookings
- If regulations are changed and affect your reservation you will be contacted by a member of our team
- Bookings will only be accepted should they comply with the regulations at the time of making the reservation
- **Please ensure that a face mask is worn whilst you are not sat at your table or in your room,** should you need a mask please let us know
- The Public Areas are 'fogged' daily between 4-5pm
- Additional sanitising processes are being completed in line with government guidance by the housekeeping team.
- Each room is 'fogged' with disinfectant between guests in additional to our thorough cleaning process
- All our linen & towels are laundered at 75+ degrees in line with government guidance
- The toiletries in the room are replenished between guests whether they have been used or not
- Some 'shared' items such as cushions on the bed, magazines, etc have been removed from our rooms for the moment. If you'd like a magazine for your room please let us know & we can provide you a selection that we have appropriately sanitised
- The team will maintain your room in the appropriate PPE and will, as much as is reasonably possible, avoid coming into contact with any of your belongings
- Daily service has been reduced slightly during this time from our usual level to protect our team. To help them to stay safe we kindly ask that you leave any towels that you would like replenished on the floor of the bathroom
- Please reserve a time for breakfast & dinner so that we can ensure the public areas does not become congested at peak times
- Should you develop Covid-19 symptoms, such as a new continuous cough, a high temperature or loss of taste during your stay with us, please isolate yourself in your room & notify us immediately
- Last but not least, please regularly wash your hands, please make use of the hand sanitisers & ***maintain social distancing during your visit***

THANK YOU VERY MUCH & STAY SAFE

PANTYRATHRO, LLANSTEFFAN, SA33 5AJ, CARMARTHENSHIRE

MANSIONHOUSELLANSTEFFAN.CO.UK
(01267) 241 515